छत्रपति शाहू जी महाराज विश्वविद्यालय, कानपुर



CHHATRAPATI SHAHU JI MAHRAJ UNIVERSITY, KANPUR

(पूर्ववर्ती कानपुर विश्वविद्यालय कानपुर) Formerly Kanpur University, Kanpur – 208024

A Documentary Support

For

Matric No. – 1.1.1

Programme Outcomes & Course Outcomes

Under the

Criteria - I

(Curriculum Design and Development)

Key Indicator - 1.1

In

Matric No. – 1.1.1

Hotel Management & Catering Technology

Internal Quality Assurance Cell CSJM University, Kanpur

(Registrar)
C.S.J.M.University
Kanputstruck

School of Hotel Management

Course Offered- Bachelor's in Hotel Management & Catering <u>Technology</u>

Program Outcome (PO)

- ➤ To educate and enrich the knowledge of today's individuals so that our tomorrow cannot distinguish between the care of a mother and a hospitality worker.
- ➤ To provide an open opportunity to the young generation for evolving their core competencies for building up their career as World-class professional with broad-based foundation, in-depth knowledge, and versatile personality to meet the challenges of Hospitality Industry.
- ➤ Hotel management training can provide the skills and professional development needed for leadership, training, and general administrative functions in operations.

PSO for 1st Semester Subjects

Sr. No	Subject Name & Course	PSO (Programme Specific Outcome)
1	BHM-101 Food Production-I	The course aims to introduce the students to Basic Kitchen knowledge which will subsequently help to understand and apply professional Cookery during the subsequent semester. Thus, topics ranging from 'Culinary history', 'Kitchen organization', 'Food production equipment', 'Basic elements of cooking, and 'Mother sauce & Stocks' have been incorporated for study.
2	BHM-102 Food & Beverage Services-I	The course has been designed so as inculcate basic understanding on the structural and operational perspectives of Food and Beverage Service with basic knowledge about F&B areas & familiarization of equipments so that the students may be gradually exposed to the professional and applied intricacies of the subject.
3	BHM-103 Front Office Operations-I	course endeavors to introduce the students about the concept, significance, organization and basic functions of Hotel Front Office.
4	BHM-104 Housekeeping Operations-I	The course structure has been planned in a manner that the students are able to develop basic understanding on the concept of House Keeping Operations with particular reference to art and science of cleaning

5	BHM-105 Basic of Communication	The basic objective of the course is to help students to acquire and develop communication skills necessary for efficient management, and also to understand the significance of effective communication in an organization. The module has been designed keeping in mind the various aspects of communication necessary for day to day transactions with special reference to Hotels, Restaurants and other Hospitality institutions.
6	BHM-106 Introduction to Hospitality Industry	The course has been designed to inculcate basic understanding on 'conceptual', developmental and structural perspectives of Hospitality sector with special reference to Hotel and Hoteliering Business.

PSO for 2nd Semester Subjects

Sr. No	Subject Name & Course	PSO (Programme Specific Outcome)
1	BHM-201 Food Production-II	This course has been designed to familiarize the students with basic cooking methods and preparation of Egg, Soup and Cereals in 5 Star Hotel. The students have also been introduced to concept of Kitchen & HACCP principles.
2	BHM- 202 Food & Beverage-II	This course aims to acquaint the students with service methods applicable to 'Various types of meals', 'familiarize them with organization and functions of a restaurant' and make them understand the importance of menu planning'.
3	BHM- 203 Front Office Operations-II	This module aims at exposing the students to core functions and procedures of Front Office related to Check-in Procedures for different categories of guest, Night Audit and Tariff Formulation.

4	BHM- 204	This paper has been planned to ensure that the
	Housekeeping	incumbent students are able to effectively
	Operations-II	assimilate the intricacies of housekeeping
	_	procedures. The public area cleaning task, Floors
		– types of floor finishes, methods of cleaning,
		Learn about inspection of guest room, Cleaning
		and care of metals: Brass, silver etc. and their
		compositions.
5	BHM- 205 Hygiene	This course aimed at familiarizing the students
	and Sanitation	regarding contaminated food, cause of
		contamination and sanitary techniques to develop
		ethics towards maintaining hygiene and sanitation
		in and around the hotel property.
		1 1
6	BHM- 206 Book	This Paper endeavors to acquaint the students
	Keeping &	with accounting principles and basic accounting
	Accountancy	procedures and formats so that they could
		effectively understand hotel accounting in the
		subsequent semester.

PSO for 3rd Semester Subjects

Sr. No	Subject Name &	PSO (Programme Specific Outcome)
	Course	
1	BHM-301 Food	The course of study aims at introducing the
	Production-III	students to 'Indian Cookery' with specific
		Reference 'Indian Regional Cuisine' & Tandoori
		Preparation and basic knowledge of Bakery &
		Confectionery.
2	BHM-302 Food and	The framework of this paper has been designed
	Beverage Service-III	with the aim to develop professional skills of the
	_	students required for serving the various alcoholic
		beverages to the guests. With the study of present
		module, the students will also be able to
		understand control method and procedures

		involving F&B Service.
3	BHM-303 Front	This module aims at exposing students
	Office Operations-	1 Handling guest mails, messages, enquires and
	III	guest complains.
		2. Safety deposit & Wake-up Call procedure
		3. The tasks performed at bell desk.
		4. Meaning and reason of Black listing the guest
4	BHM-	This module exposes to students to
	304Housekeeping	1. Planning and organizing of the linen room and
	Operations-III	uniform room.
		2. Purchasing cycle and procedure of linen
		3. Activities in sewing room and laundry
		4. Some knowledge about fiber, fabrics and yarn.
5	BHM-305Nutrition	After the study of this module, the students will
	and Food Science	be able to know the effects of microorganisms on
		food and apply the acquired knowledge in
		preserving food against contamination,
		intoxication and spoilage.
6	BHM-306Hotel	The module aims at acquainting the students with
	Accounting	key areas, issues and procedures concerning hotel
	recounting	accounting.
		accounting.

PSO for 4th Semester Subjects

Sr. No	Subject Name &	PSO (Programme Specific Outcome)
	Course	
1	BHM-401 Food	This module will enable the students to develop
	Production-IV	skills, knowledge required to organize and prepare international cuisine and cold work.
2	BHM-402 Food and	The course structure has been designed to develop
	Beverage Service-	the insight of the students on bar and bar related
	IV	operations and elaborate knowledge of wines,
		cocktails & mocktails, Banqueting procedure

		have been detailed for the knowledge of students.
3	BHM-403 Front Office Operations- IV	The Student will get knowledge about:- 1. Check out procedure followed in the hotel 2. Illustrate Foreign Exchange Encashment procedure 3. Different methods of settlement – Cash & Credit. 4. Different types of accounts, folios, vouchers prepared at front desk.
4	BHM-404 Housekeeping Operations-IV	 The Student will get knowledge about: Managing housekeeping personal Planning and organizing of the department Safety awareness, accident and first aid box. Budgeting and Store room control Understanding the significance of contracts and Outsourcing
5	BHM-405 Hotel Engineering	This course of study will familiarize the students with the Hotel engineering equipments and proper management of the hotel equipments and maintenance of the equipments and to make them understand Engineering & Maintenance and management of the Hotels.
6	BHM-406 Research Methodology	The objective of this module is to equip the students with the basic understanding of the research methodology and to provide an insight into the application of modern analytical tools and techniques used for the purpose of management decision making.

PSO for 5th Semester Subjects

Sr. No	Subject Name &	PSO (Programme Specific Outcome)
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	Course	
1	Extensive on the job training	 The Student shall have to undergo a Twenty-Two weeks extensive on the job training in a leading hotel/resort property, duly approved by the Institute. The student will have to submit a comprehensive training report in the Institute, duly certified by the competent authority of the training Hotel. The reports will be evaluated by a panel of experts. Career exposure of core departments.
2	Log Book:	 During the training, the students have to maintain a log book in the format prescribed by the department. Log book is the summary record of all the duties assigned to the student during the training. The log book, to be submitted along with the training report, will be evaluated by the panel of expert (One internal and one external.)
3	Research Project	1. At the outset of fifth semester, every student shall be assigned an applied topic (problem) for the Research project under the supervision of the faculty members of the Department. 2. The Project, duly certified by the concerned supervisor, shall have to be submitted by the students on the date notified by the Institute.

PSO for 6th Semester Subjects

Sr. No	Subject Name &	PSO (Programme Specific Outcome)
	Course	
1	BHM-601 Food	The course aims to expose the students to quantity
	Production-VI	cooking in different catering establishment. The
		students will be exposed to technique of cooking

		and the equipments required for the same. The students will also be familiarizing with management aspects related to Kitchen control.
2	BHM-602 Food & Beverage Service Operations-VI	The course structure has been designed to develop professional management aspect related to F&B management & Control
3	BHM-603 Front Office Operations- VI	 The Student will get knowledge about:- The role of front office in ensuring safety and security of guest Handling different types of guest and situations. Meaning and importance of Overbooking in hotel Room Tariff Fixation Evaluation of hotel performance Forecasting and budgeting their meaning and importance in front office.
4	BHM-604 House Keeping Operations-VI	 The Student will get knowledge about:- Apply the elements of art in designing interiors Interior decoration and horticulture which includes flower arrangement Importance of renovation in housekeeping. Identify the living creatures in the vicinity of the hotel. Waste & waste control
5	BHM-605 Environmental Management	 To prevent pollution, meet compliances obligations and enhance condition of the environment. Controlling or influencing the way the organizations product and services are designed
6	BHM-606 Principles of Management	This module explains meaning of management and analyses its process in modern organizations including various aspects of the Hotel Industry. It

	gives the basic knowledge about the evolution and importance of the various concepts of Management. It also aims at making the student deal with the decision making aspects in their day to day work.

PSO for 7th Semester Subjects

Sr. No	Subject Name &	PSO (Programme Specific Outcome)	
	Course	155 (116gramme speeme 5 accome)	
1	BHM-701/BHM-702 Food Production & Management (Elective-I)	The course has been designed to import advance knowledge of food production management in order to produce professional chef.	
2	BHM-701/BHM-702 Food and Beverage Service (Elective-II)	Since the incumbent students already have ample exposure on all the basic aspects of F&B Service, this module focuses on planning and organization of F&B operations in different; function catering buffets and Gueridon Service.	
3	BHM-703/BHM-704 Front Office Operations (Elective-I)	To have a thorough understanding of sales techniques, to deal with various situations at the front desk daily, thereby gaining an insight into problem solving in the hotel and to appreciate the role played by the supervisor in the efficient running of the Front Office.	
4	BHM-703/BHM-704 House Keeping Operations (Elective-II)	To familiarize the students with the operation of the House keeping department as well as its routine system, functions of staff	
5	BHM-705 Human Resource	The Success of any organization depends upon the Human Resources working in the	
	Management	Organization. The Hospitality Industry also	

		depends on its Human Resources for its success. The course focuses on the complete cycle through which the Human Resources after joining the organization. The course also specifically covers the need and the requirement of Human Resources in the Hospitality Industry	
6	BHM-706 Financial Management	This course has been design to develop understanding of the students on the financial aspects of planning and decision making	
7	BHM-707 Managerial Economics	This Course has been design to develop understanding of the students on the basic economic theories and economic environment for managerial decisions	
8	BHM-708 Seminar	A topic will be assigned relevant to hospitality industry to a student focusing on his/her area of interest and he/she will be required to submit a synopsis and make a presentation before a term of internal and external examiners	

PSO for 8th Semester Subjects

Sr. No	Subject Name &	PSO (Programme Specific Outcome)	
	Course		
1	BHM-801 Growing	1. This module aims at creating a clear	
	Dimensions of travel	perception of the incumbents of conceptual	
	and tourism sector	and philosophical framework of tourism.	
		2. It makes the candidate to closely examine	
		India's performance in International	
		Tourism in the light of Countries tourist	
		resource potential.	
2	BHM-802 Event	The module endeavors to familiarize the students	
	Management	with the scope and structural and functional	
		aspects of the fast growing field of event	
		management	
3	BHM-803 Facility	The module focuses on Hotel design and	

	Planning	architectural consideration, layout of kitchen and stores and quality management
4	BHM-804 Materials Management for Hospitality	The key objective of this course to acquaint the students with the decision making for effective and efficient purchase, storage and flow of material in hospitality organizations.
5	BHM-805 Entrepreneurship Development	On account of the ever-growing entrepreneurial opportunities, entrepreneurship development is strongly surging ahead as key areas of the professional studies. This module would enable the students to understand the traits and trick of Entrepreneurship development and in the process, assess develop and refine their potential to this effect.
6	BHM-806 Hotel Law	To familiarize the upcoming professional with the legalities and regulation governing the 'inception, approval and operations of a hospitality establishment', 'employer's right and responsibility' and 'the right and responsibilities of hotel vis a vis hotel guest'.
7	BHM-807 Organizational Behaviour	This module would help the students to understand the key dimensions, process and influences upon human behaviour at the level of individual, as also in the context of work organization.
8	BHM-808 Introduction to Computer Applications	This module helps in plan to create basic understanding on the structural and functional aspects of computer.
9	BHM-809 Comprehensive Viva-Voce Exam	The students shall have to appear for a comprehensive Viva-Voce exam convened by external and internal expert (01 External and 01 Internal Expert) the date of comprehensive Viva-Voce exam shall notified by the Institute at least 15 days prior to the Viva-Voce Exam

Course Outcome

SEMESTER I				
Course Code	Course Name	Course Outcomes (CO)		
BHM-101	Food Production	CO1: The management and functioning of Quantity Kitchen. CO2: Various convenience foods and fast foods. CO3: Knowledge of basic		
		desserts. CO4: Functioning of bakery kitchen.		
Course Code	Course Name	Course Outcomes (CO)		
BHM-102	Food & Beverage Service	CO1: Define spirits and classify them CO2: Understand distillation Process CO3: Understand various production processes of spirits (Whisky, Brandy, Gin, Vodka & Rum) and their characteristics with brands. CO4: Understand traditional spirits (Tequila, Absinthe, Tiquira, Ouzo etc). CO5: Understand the production of liqueurs CO6: Able to know the flavor, base and colour of liqueurs CO7: Understand the various methods of making cocktails and Understand the points while making the cocktails.		
Course Code	Course Name	Course Outcomes (CO)		
BHM-103	Front Office	CO1. Understand and handle check-out procedure. CO2: Understand the		

		procedure of settling guest bills.
		CO3: Understand Forex
		exchange encashment
		procedure.
		CO4: Understand front
		office accounting
		procedure and the formats
		which are prepared at front
		office.
Course Code	Course Name	Course Outcomes (CO)
		CO 1. Gain an insight into
		the process of recruitment,
		hiring, selection,
		orientation, training,
		motivation etc
		CO2. Understanding the
		steps involved in the
		planning process.
		CO3. Understanding the
BHM-104	House Keeping operations-I	concept preparing, outline
		housekeeping different
		expanses.
		CO4. Understanding the
		concept of par stock and
		par level.
		CO5. The types of
	Course Name	contracts and various
		services offered on contract
Course Code		basis in housekeeping.
Course Coue	Course Name	Course Outcomes (CO) CO1. Understand the
		Communication skills
		necessary for efficient
		management.
		CO2. Understand the value
		of communication for
DIIM 105	Paging of Communications	better human relations in
BHM-105	Basics of Communications	day to day life.
		CO3 Build and use
		Business Vocabulary
		CO4. Handle various
		situations like Group
		Discussion & Interview.

Course Code	Course Name	Course Outcomes (CO)
BHM-106		CO1. to understand the hospitality sector
	Introduction to Hospitality Industry	CO2. History about the hospitality
		CO3. Over view of hotel
		eras

SEMESTER II		
Course Code	Course Name	Course Outcomes (CO)
		CO1: The management and functioning of Kitchen.
BHM-201	Food Production-II	CO2: TO know the preparation of egg cookery
		CO3: Knowledge of international soup
		CO4: Functioning of various kitchen
Course Code	Course Name	Course Outcomes (CO)
		CO1: how to do the restaurant set up
		CO2: Understand the mise en plan
	Food & production Service-II	CO3: to understand the meal service
BHM-202		CO4: Understand the non alcoholic beverage
		CO5:. Understand the production of eigor
		CO6: Able to know the restaurant service
		CO7: how to do the menu planning
Course Code	Course Name	Course Outcomes (CO)
	Front Office Operations-II	CO1. Understand and handle check-in procedure.
		CO2: Understand the procedure of settling guest bills.
BHM-203		CO3: Understand the check out procedure
		CO4: Understand front office accounting procedure and the formats which are prepared at front office.

Course Code	Course Name	Course Outcomes (CO)
BHM-204	House Keeping operations-II	CO1. Understand Room layout and guest supplies.
		CO2: Understand the Daily routines & systems of housekeeping department
		CO3: Understand Records and formats maintained in the housekeeping department.
Course Code	Course Name	Course Outcomes (CO)
	Hygiene & Sanitation	CO 1 Introduction to Hygiene and Sanitation: Hygiene, Sanitation, Importance of hygiene and sanitation in the hospitality industry
BHM-205		CO2. Understanding the- Food poisoning and Food Spoilage
		CO3. Understanding the - Proper care and food sanitation
		CO4. Understanding the concept of par stock and par level.
		CO5. to understand about the - Cleaning Methods
	Book Keeping & Accountancy	CO1 Accounting: meaning, definition, objectives and scope
BHM-206		CO2 Basic accounting procedures: Journal-debit and Credit, rules of debit & credit, method of journalizing.
		CO3to know the Ledger - meaning of ledger, utility of ledger, posting of entries
		CO4 Trading Account- meaning, need, preparation of trading a/c.

SEMESTER III

Course Code	Course Name	Course Outcomes (CO)
	Food Production-I	CO1: - Introduction to Indian Cookery
DID (201		CO2: - Role of spices in Indian Cookery
BHM-301		CO3: -Understand the Introduction to Bakery & Confectionery
		CO4:- Understand the Types of Raising Agents & Shortenings agents
Course Code	Course Name	Course Outcomes (CO)
	Food & production Service-I	CO1: Define spirits and classify them
		CO2: Understand distillation Process
		CO3: Understand various production processes of spirits (Whisky, Brandy, Gin, Vodka & Rum) and their characteristics with brands.
DUM 202		CO4: Understand traditional spirits (Tequila, Absinthe, Tiquira, Ouzo etc).
BHM-302		CO5:. Understand the production of liqueurs
		CO6: Able to know the flavor, base and colour of liqueurs
		CO7: Understand the various methods of making cocktails and Understand the points while making the cocktails.

Course Code	Course Name	Course Outcomes (CO)
		CO1. Understand and handle check-out procedure.
DVI 4 202	Front Office Operations-I	CO2: Understand the procedure of settling guest bills.
BHM-303		CO3: Understand Forex exchange encashment procedure.
		CO4: Understand front office accounting procedure and the formats which are prepared at front office.
		CO1. Understand the Handling Guest Mail & Messages
	Front Office Operations-II	CO2: Understand the Room key management
BHM-303		CO3: Understand the check out procedure
		CO4: Understand front office accounting procedure and the formats which are prepared at front office.
Course Code	Course Name	Course Outcomes (CO)
	House Keeping operations-I	CO 1. Planning and organizing of the linen room and uniform room
		CO2. Purchasing cycle and procedure of linen
BHM-304		CO3.Some knowledge about fiber, fabrics and yarn
		CO4. Understanding the concept of par stock and par level.
		CO5. The types of contracts and various services offered on contract basis in housekeeping.

Course Code	Course Name	Course Outcomes (CO)
		CO1. Understand the - Food Science: Definition, Scope and signification
BHM-305	Nutrition and Food Science	CO2. Understand the - Food borne Illnesses; food poisoning and food spoilage
		CO3 Preservation: need and scope; principles of preservation
Course Code	Course Name Course Outcomes (CO)	
		CO1 Revenue producing departments of a Hotel.
BHM-306	306Hotel Accounting	CO2 Hotel sales record & control of rooms
		CO3. understand the revenue management

SEMESTER IV

Course Code	rse Code Course Name Course Outcomes (CO)	
	Food Production-IV	CO1: Introduction to continental cuisine and Cooking Technique
DVN 4.404		CO2: Introduction to Grade Manger section and layout
BHM-401		CO3: -Understand the Introduction to Bakery & Confectionery
		CO4:- Understand the Types of Raising Agents & Shortenings agents
Course Code	Course Name	Course Outcomes (CO)
		CO1: to understand the - Definition and classification wine
	Food & production Service-IV	CO2: Understand fermentation Process
		CO3: - Food and wine Harmony; vine decease.
BHM-402		CO4: - Introduction & Definition - Types of Aperitif & Uses
		CO5:. Understand the production of liqueurs
		CO6: Able to know the flavor, base and colour of liqueurs
		CO7: Understand the various methods of making cocktails and Understand the points while making the cocktails.

Course Code	Course Name	Course Outcomes (CO)
		CO1.1. Check out procedure followed in the hotel
BHM-403	Front Office Operations-IV	CO2: 2. Illustrate Foreign Exchange Encashment procedure
Brilly 103	Tront office operations TV	CO3: 3. Different methods of settlement – Cash & Credit.
		CO4: U4. Different types of accounts, folios, vouchers prepared at front desk.
		CO1. 1. Managing housekeeping personal
BHM-404	House Keeping operations- IV	CO2: 2. Planning and organizing of the department
DIIIVI-404		CO3:3. Safety awareness, accident and first aid box.
		CO4: 4. Budgeting and Store room control
Course Code	Course Name	Course Outcomes (CO)
	Hotel Engineering	CO 1 Role and importance of maintenance department in the hotel industry
BHM-405		CO2. to Understand about the Gas-heat terms and units; method of transfer
		CO3 Fire prevention and fire fighter system
Course Code	Course Name	Course Outcomes (CO)
BHM-406	Research Methodology	CO1) Differentiate and select the type of research as per the study
		CO2) The development of Scale for the research

CO3) Type of sampling technique required according to research
CO4) Analysis techniques with different research tool
CO5) Chapter writing and conclude the research.

SEMESTER V

Course Code	Course Name	Course Outcomes (CO)
		CO1: To understand the over view of the hotel
BHM-501	Training Report Evaluation	CO2: structure of various department of hotel
		CO3: dedigning of various hotel format
Course Code	Course Name	Course Outcomes (CO)
		CO1: To understand the over view of the hotel
BHM-502	Training Report Viva-Voce	CO2: hotels basic knowledge
		CO3: structure of various department of hotel
Course Code Course Name		Course Outcomes (CO)
		CO1: to note down the daily work during the training
BHM-503	Log Book Evaluation	CO2: to know the duties and responsibility of hotel staff.
		CO3: to understand the restaurant work cultur
Course Code	Course Name	Course Outcomes (CO)
BHM-504	Ducient nament Evaluation	CO1: to understand the how to write the poject
	Project report Evaluation	CO2: to understand how to prepare the desertation

Course Code	Course Name	Course Outcomes (CO)
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BHM-505	Project report Viva- Voce	CO1:
		CO2:
		CO3:
		CO4:-

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SEVIESTER VI		
Course Code	Course Name	Course Outcomes (CO)
		CO1: Introduction to large scale commercial cooking
BHM-601	Food Production-VI	CO2: Types of garnishes & accompaniments
DITIVI-001	1 ood 1 foddellon- v f	CO3: - Kitchen planning & Layout
		CO4: Evaluation of standard Recipe Developing, testing & assessing New Recipes
Course Code	Course Name	Course Outcomes (CO)
		CO1: to understand the - Concept & feasibility Feasibility study & Planning
	Food & production Service- VI	CO2: Understand the food and beverage management
BHM-602		CO3: Purchasing, Brief study of purchasing cycle - Receiving, storing & Issuing
		CO4: to understand the Techniques of cost control
		CO5: Aims & Objectives of Beverage cost control
Course Code	Course Name	Course Outcomes (CO)
		CO1 The role of front office in ensuring safety and security of guest
		CO2: 1. The role of front office in ensuring safety and security of guest
BHM-603	Front Office Operations- VI	CO3: 3. Meaning and importance of Overbooking in hotel
		CO4:6. Forecasting and budgeting their meaning and importance in front office.
BHM-604	House Keeping operations- VI	CO1. 1. 2. Interior decoration and horticulture which includes flower arrangement

		CO2: 3. Importance of renovation in housekeeping
		CO34. Identify the living creatures in the vicinity of the hotel.
Course Code	Course Name	Course Outcomes (CO)
		CO 1 Environmental: Definition, concept and scope
BHM-605	Environmental Management	CO2 Waste water treatment and pollution control
		CO3 Fire prevention and fire fighter system
Course Code	Course Name	Course Outcomes (CO)
	Principles of Management	CO1) - Objectives and levels of management
BHM-606		CO2) - Management as a field of study
BHM-000		CO3)- Planning - Definition, nature and relevance
		CO4) - Significance of motivation in effective management/modern management

SEMESTER VII

Course Code	Course Name	Course Outcomes (CO)
	Food Production &	CO1: to understand the - Study of cuts & their uses
BHM-701		CO2: Types of garnishes & accompaniments
BHIVI-701	Management VII	CO3: - Kitchen planning & Layout
		CO4: Evaluation of standard Recipe Developing, testing & assessing New Recipes
Course Code	Course Name	Course Outcomes (CO)
	Food & Beverage Service & Management VII	CO1: Review of Catering Operations
		CO2: Layout of Food Service Areas
BHM-702		CO3: Purchasing, Brief study of purchasing cycle - Receiving, storing & Issuing
		CO4: to understand the Techniques of cost control
		CO5: Aims & Objectives of Beverage cost control
Course Code	Course Name	Course Outcomes (CO)
	Front Office & Management VII	CO1 The role of front office in ensuring safety and security of guest
BHM-703		CO2: 1. The role of front office in ensuring safety and security of guest
		CO3: 3. Meaning and importance of Overbooking in hotel
		CO4:6. Forecasting and budgeting their meaning and importance in front office.
BHM-704	Housekeeping & Management VII	CO1. 1. 2. Interior decoration and horticulture which includes flower arrangement

	T	
		CO2: 3. Importance of renovation in housekeeping
		CO34. Identify the living creatures in the vicinity of the hotel.
Course Code	Course Name	Course Outcomes (CO)
BHM-705	Human Resource management	CO 1 Definition, Scope and Nature of HRM
		CO2 Training: Definition, Overview, Methods - Management Development
		CO3 Performance Management & Appraisal
Course Code	Course Name	Course Outcomes (CO)
BHM-706	Financial Management	CO1) Concept of Financial management: Meaning, Nature and Scope. Changing role of a funds manager
		CO2) Capitalization and capital structure: Meaning and concept. Theories of capitalization-Brief overview
		CO3)- Planning - Definition, nature and relevance
		CO4) - Significance of motivation in effective management/modern management
Course Code	Course Name	Course Outcomes (CO)
	Managerial Economics	CO-Types of Business Organization- Proprietary firms
BHM-707		CO-Production and costs – Meaning of production function
		CO Pricing and output determination
Course Code	Course Name	Course Outcomes (CO)
DIII. 700	Seminar	CO-1 relevant to hospitality industry to a student focusing on his/her area of interest
BHM-708		CO-2 make a presentation
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SEMESTER VIII				
Course Code	Course Name	Course Outcomes (CO)		
		CO1: to understand the - Tourist and Tourism: Definition, Meaning, Nature and Scope		
BHM-801	Growing Dimension of Tourism	CO2: Types and Typologies of Tourism		
		CO3: Travel and Tourism through the ages		
Course Code	Course Name	Course Outcomes (CO)		
		CO1:- Event - Definition, concept & the changing scenario		
DIIM 902	Event Management	CO2: Layout of Food Service Areas		
BHM-802	Event Management	CO3: Event management - scope & growth prospects		
		CO4: to understand the Techniques of cost control		
Course Code	Course Name	Course Outcomes (CO)		
		CO1 1) The growth and development of International hotel chains in India		
DUM 902	Hanitalita Managanat	CO2: Understand the linkages of Hospitality Industry with other sector		
BHM-803	Hospitality Management	CO3: 3) To assess the contribution of the Hospitality Industry in an economy.		
		CO4:) The growth and development of various hospitality Industry in India		
		CO1.Understand and design considerations and thumb rule.		
DUM 904	Estilias Discusios	CO2:Understand the procedure of SLP.		
BHM-804	Facility Planning	CO3.Understand and able to evaluate star classification.		
		CO-Understand planning and designing of restaurant and kitchen and project Mgt.		
Course Code	Course Name	Course Outcomes (CO)		
BHM-805	Entrepreneurship Development	CO 1 Definition, Scope and Nature of HRM		

		CO2 Training: Definition, Overview, Methods - Management Development
		CO3 Performance Management & Appraisal
Course Code	Course Name	Course Outcomes (CO)
BHM-806	Hotel Law	CO-Laws governing the Hotel Industry; areas of legal compliance for Hotel business
	notei Law	CO2) Types of license and procedure for applying condition for grant of license
Course	Course Name	Course Outcomes (CO)
Code	Course Manie	Course Outcomes (CO)
		CO Introduction to Evolution of Organization Behavior
BHM-807	Organization Behavior	CO Introduction to Evolution of Organization
		CO Introduction to Evolution of Organization Behavior CO Systems approaches for understanding